



## Towards a New Generation of Engaged Universities: **The Need to Act, Adapt and Transform**

16<sup>th</sup> – 18<sup>th</sup> April, 2024 | Dubai, UAE

# Engaging Universities in a New Generation of Action, Adaptation, and Transformation

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# Looking for wisdom



“In today’s increasingly complex world and in the face of new and unexpected challenges such as pandemics or geopolitical shifts, universities must be agile and responsive, reimagining their roles in society to provide innovative solutions.”

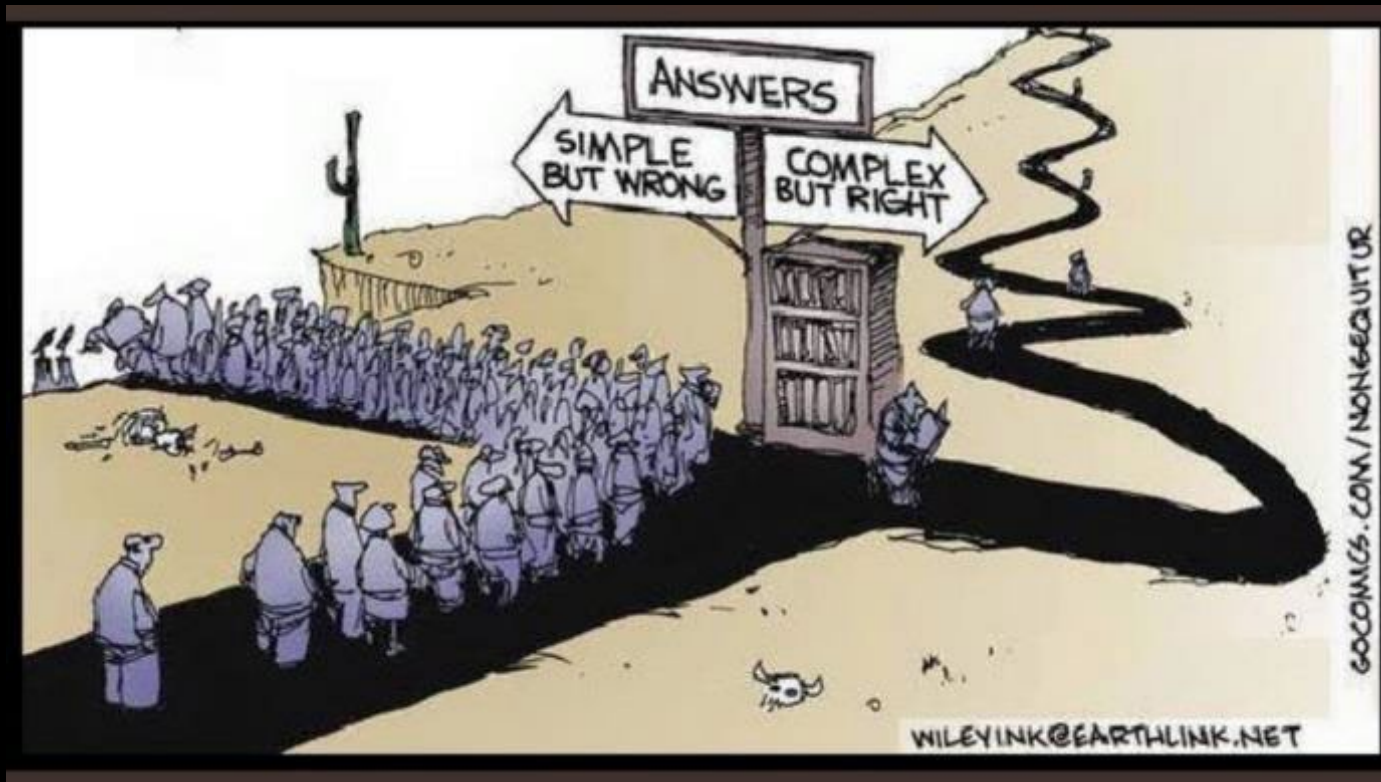
*Non-Author Author: Chat GPT*

# Is it really a complex world?



*...and universities are up and ready to address the challenges ahead?*

# Is it really a complex world?



*...or universities are just trying to find easy solutions?*

**A multidimensional  
perspective...**

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# The good news...

*We live in a world which is increasingly:  
+ Interconnected*



# Towards an increasingly interconnected world



# Global adoption and use of connected devices and services

TOTAL  
POPULATION



we  
are  
social

**8.01**  
BILLION

URBANISATION

**57.2%**

UNIQUE MOBILE  
PHONE USERS



Meltwater

**5.44**  
BILLION

vs. POPULATION

**68.0%**

INTERNET  
USERS



KEPIOS

**5.16**  
BILLION

vs. POPULATION

**64.4%**

ACTIVE SOCIAL  
MEDIA USERS



**4.76**  
BILLION

vs. POPULATION

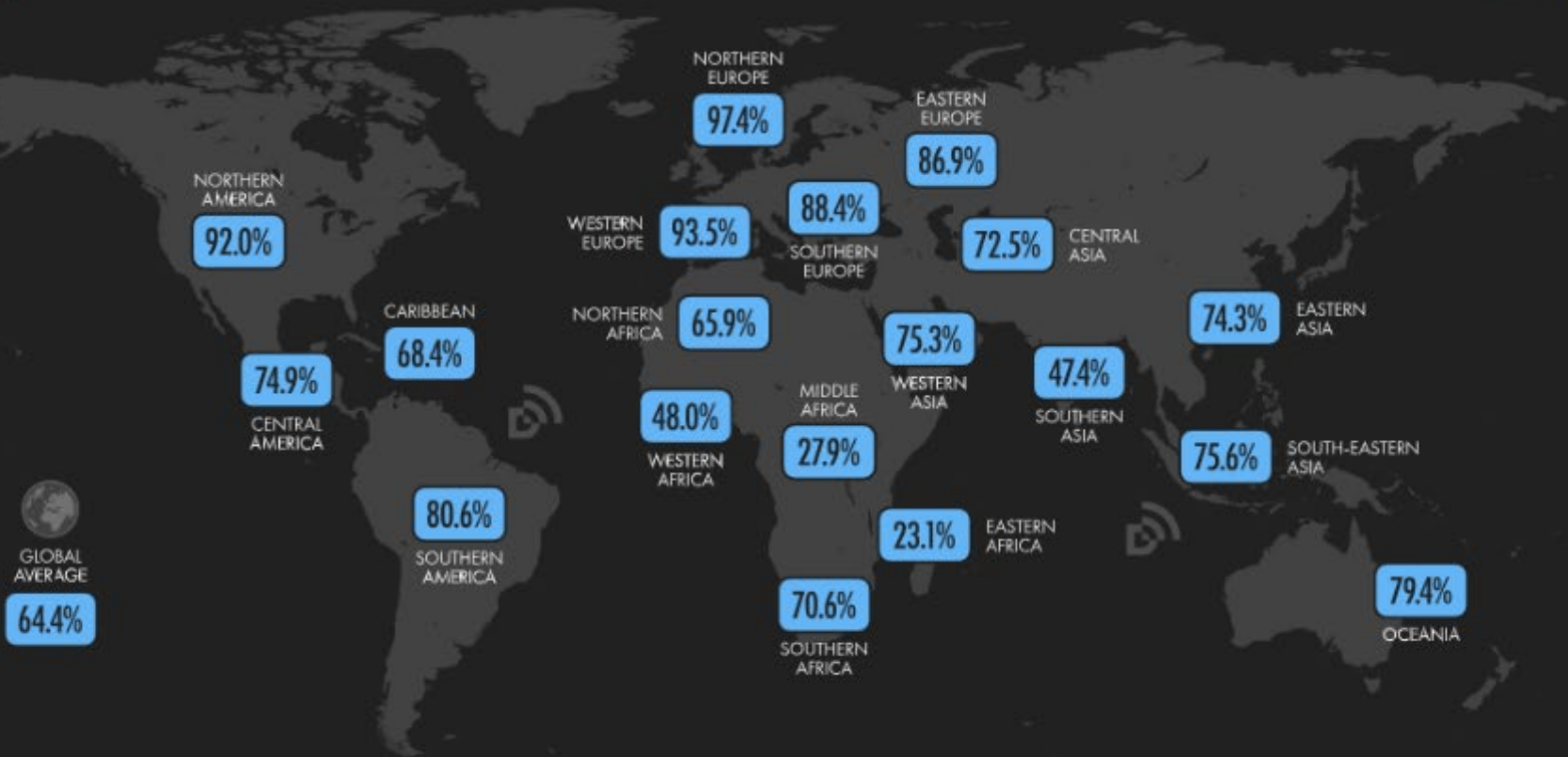
**59.4%**



# Internet users as a percentage of total population

JAN  
2023

GLOBAL OVERVIEW



# The good news...

*We live in a world which is increasingly:*

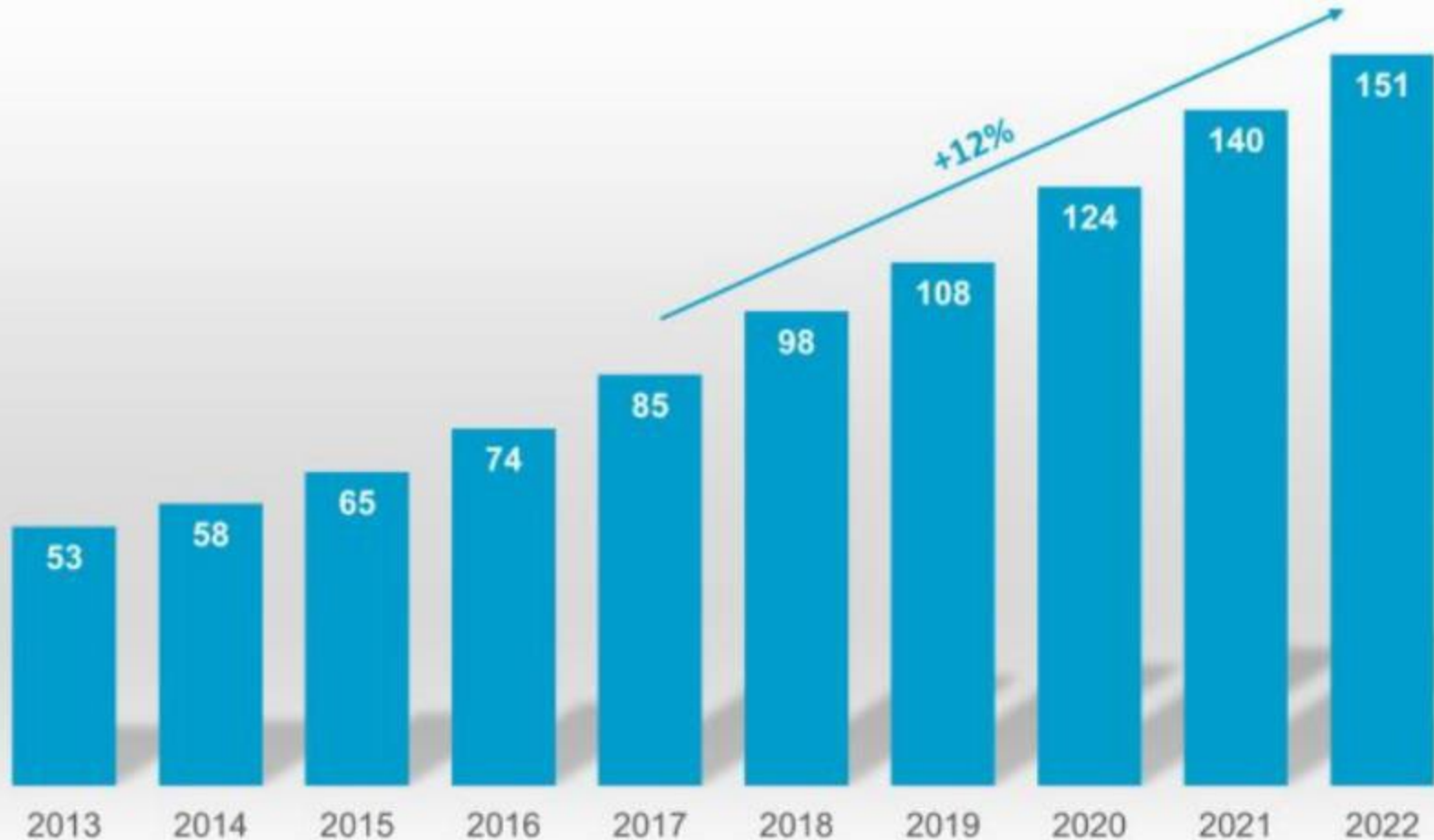
*+ Interconnected*

*+ Automated*



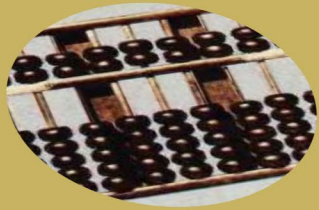
# Robot Density 2013-2022. *World Average*

Robots installed per 10,000 employees



Source: International Federation of Robotics

# The pace of change



More scientific changes in the next  
50 years, than in the last 400 years



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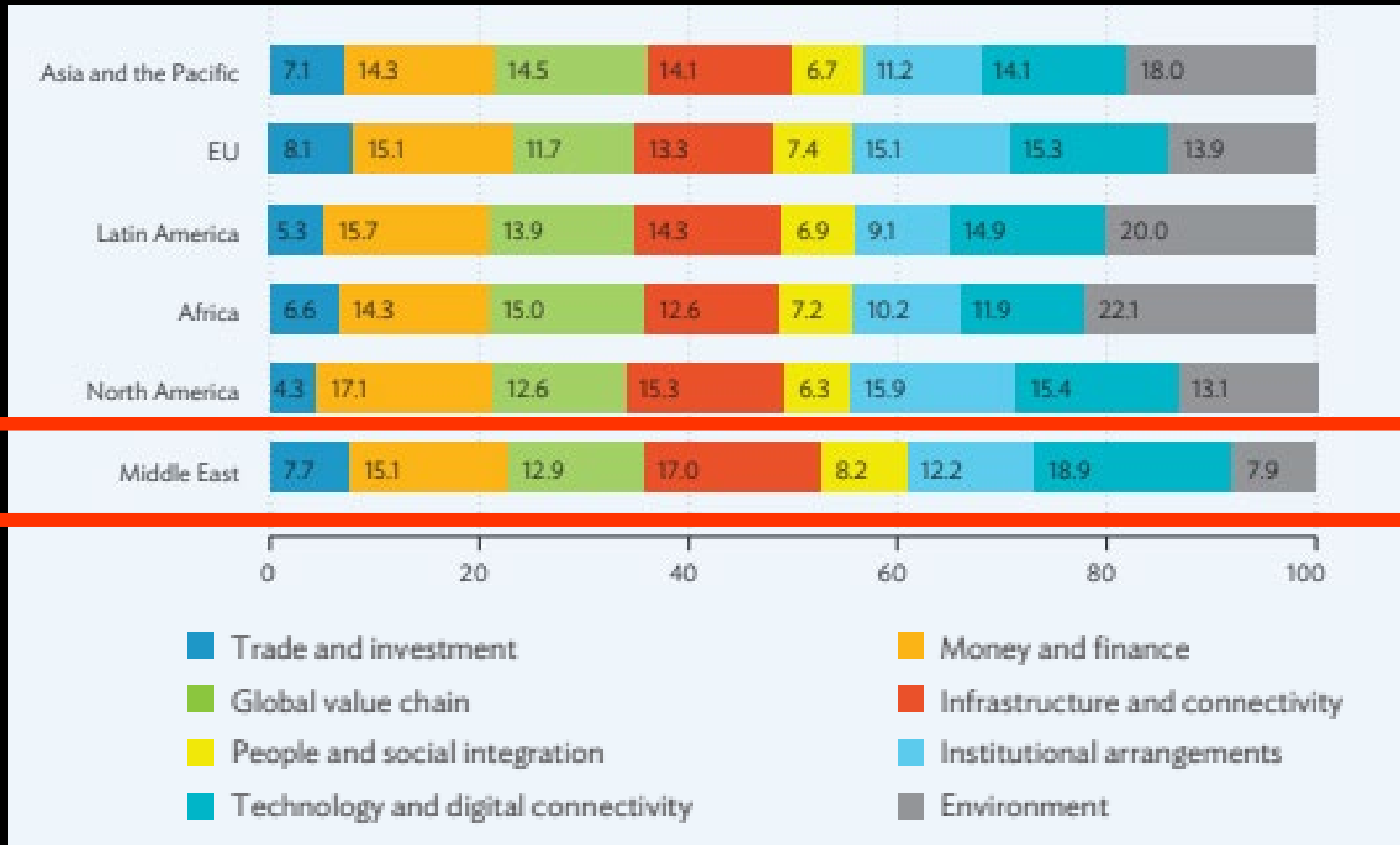
*+ Interconnected*

*+ Automated*

*+ Integrated*



# Overall Index of Global Integration per region



Source: ADB (2023) Measuring Globalization: Framework, Analysis, and Implications

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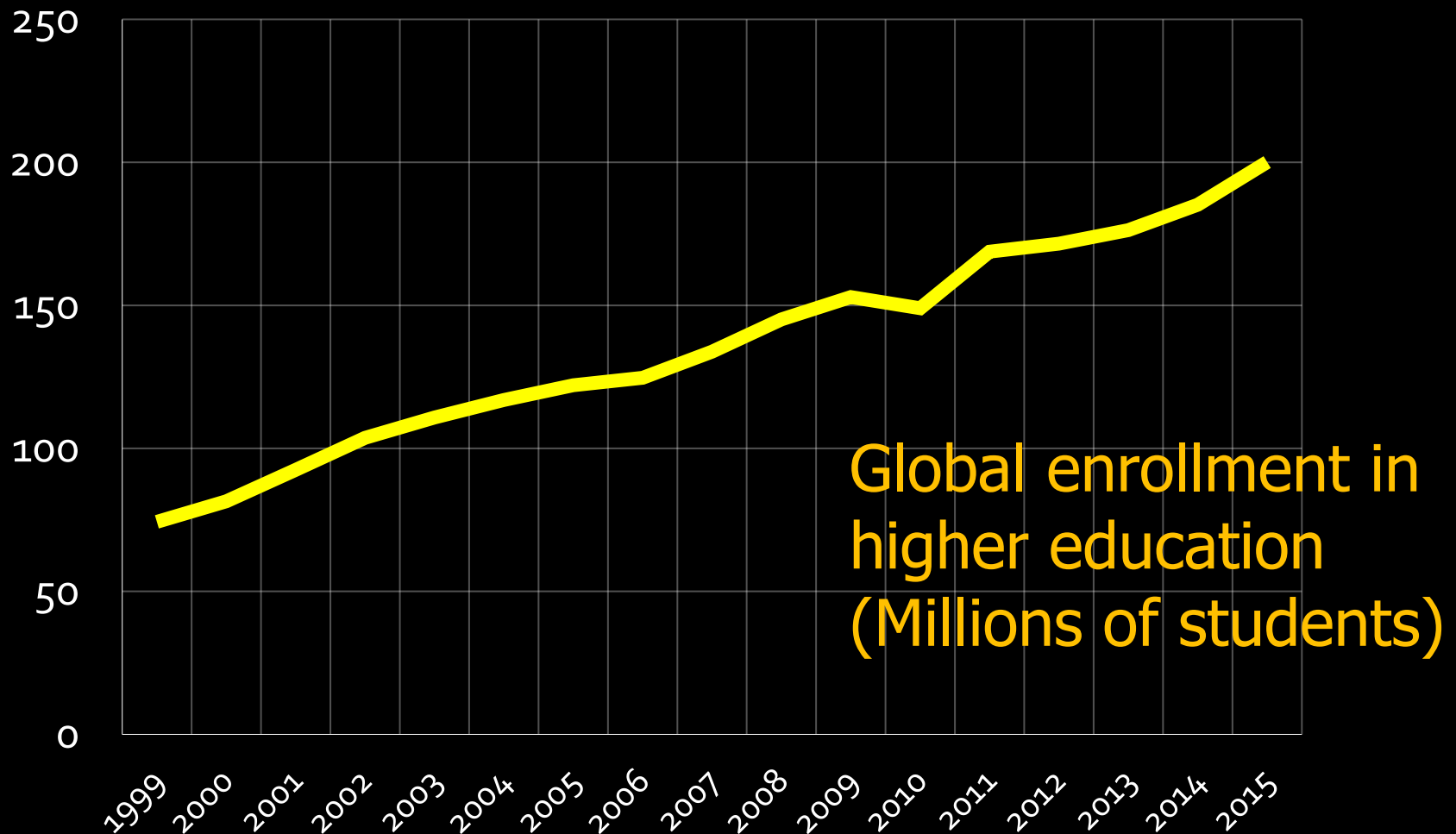
*+ Automated*

*+ Integrated*

*+ Educated*



# More than ever more people are having access to higher education ...





# The good news...

*We live in a world which is increasingly:*

*+ Interconnected*

*+ Automated*

*+ Integrated*

*+ Educated*

*A "fertile" land for more and better higher education*



# The **bad** news...

*We live in a world which is increasingly:  
+ **Uninformed***



# Number of people (in millions) who do **not** use the internet

JAN  
2023

GLOBAL OVERVIEW



# The **bad** news...

*We live in a world which is increasingly:*

*+ Uninformed*

*+ Disinformed*



**The day after the total solar eclipse, 85-foot waves traveled from Antarctica to South Africa.**



By Sofia Ahmed • April 16, 2024

**Notice from a New Jersey doctor's office proves that COVID-19 vaccines are dangerous for athletes.**



By Jeff Cercone • April 12, 2024

**“UN Agenda 2030 Mission Goals” include “one world government,” “one world army,” microchipping, “AI courts and end of individual rights.”**



By Loreben Tuquero • April 9, 2024

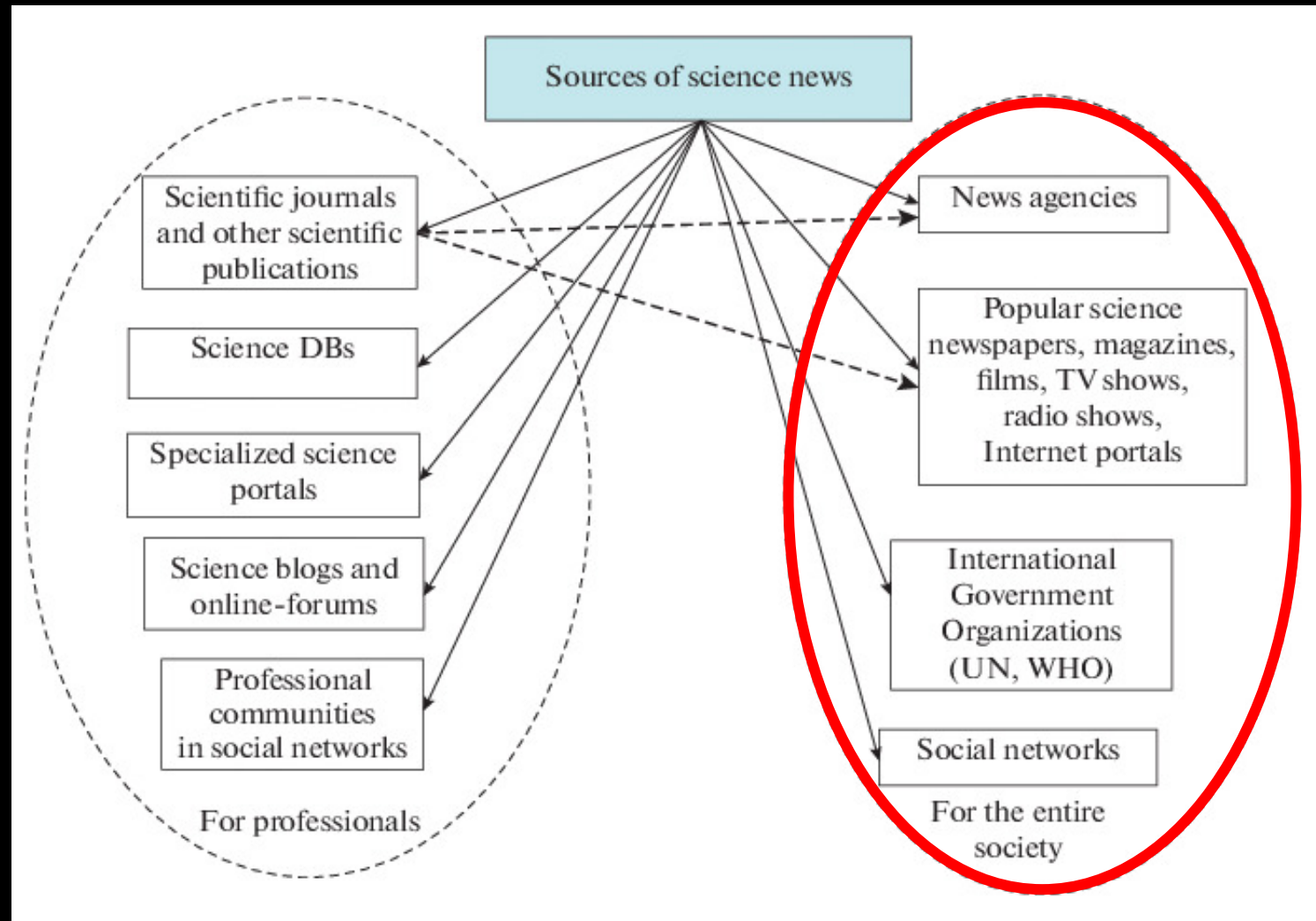
**The current Congress is “the least productive in our lifetime.”**



By Matthew Crowley • April 3, 2024

Source: PolitiFact.

# Knowledge: not anymore a unique domain of universities



# The **bad** news...

*We live in a world which is increasingly:*

*+ Uninformed*

*+ Disinformed*

*+ Polarized*



# POLARIZATION

The 2023 Edelman Trust Barometer found that six countries are now considered to be "severely polarized".

Edelman has identified four metrics to watch:

- 1 Economic Anxieties
- 2 Institutional Imbalance
- 3 Class Divide
- 4 Battle for Truth

My country is very/extremely divided

2 I do not feel these divisions can be overcome

Survey of 32,000+ people from 28 countries

Source: 2023 Edelman Trust Barometer

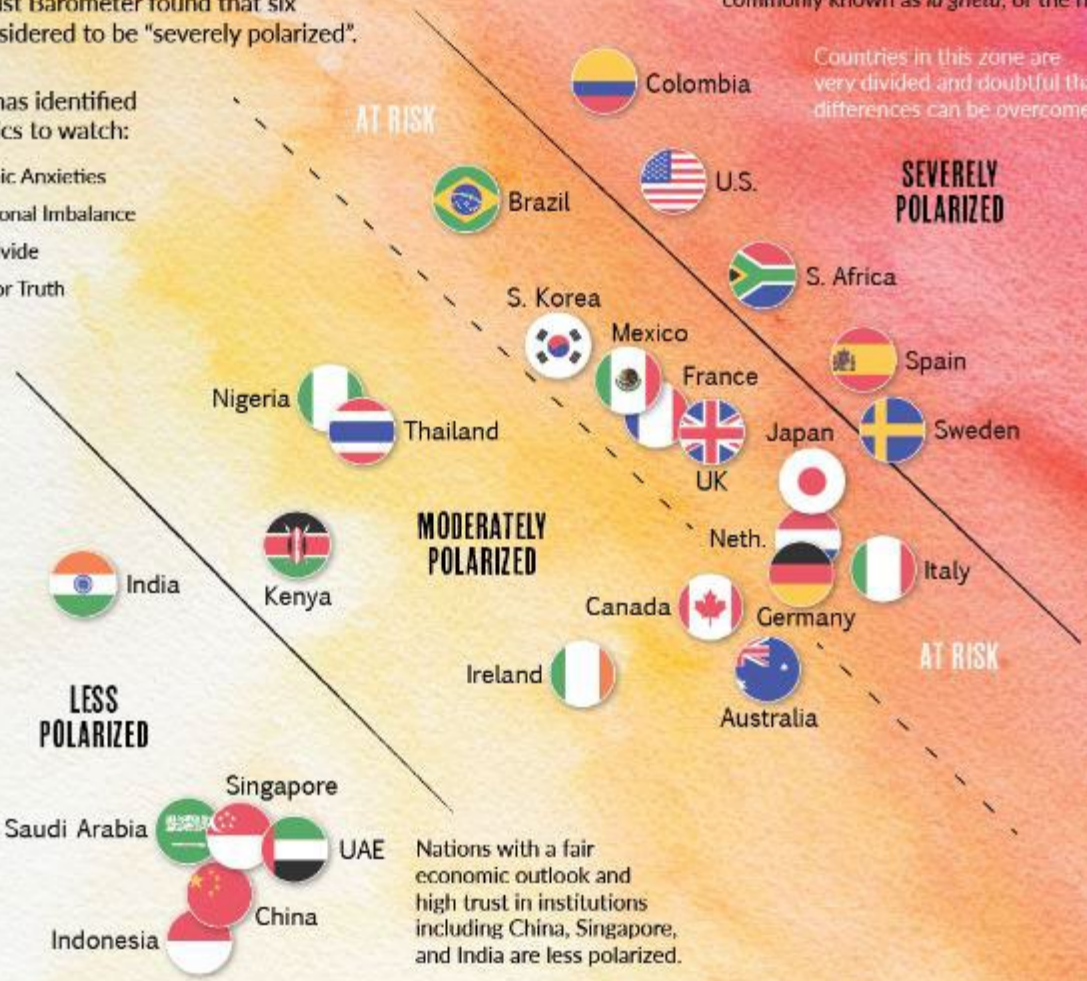
visuacapitalist.com



Argentina

The state of divisiveness in Argentina is commonly known as *la grieta*, or the rift.

Countries in this zone are very divided and doubtful that differences can be overcome.



AT RISK

SEVERELY POLARIZED

MODERATELY POLARIZED

LESS POLARIZED

AT RISK

Nations with a fair economic outlook and high trust in institutions including China, Singapore, and India are less polarized.





**THEM**

**US**

# The **bad** news...

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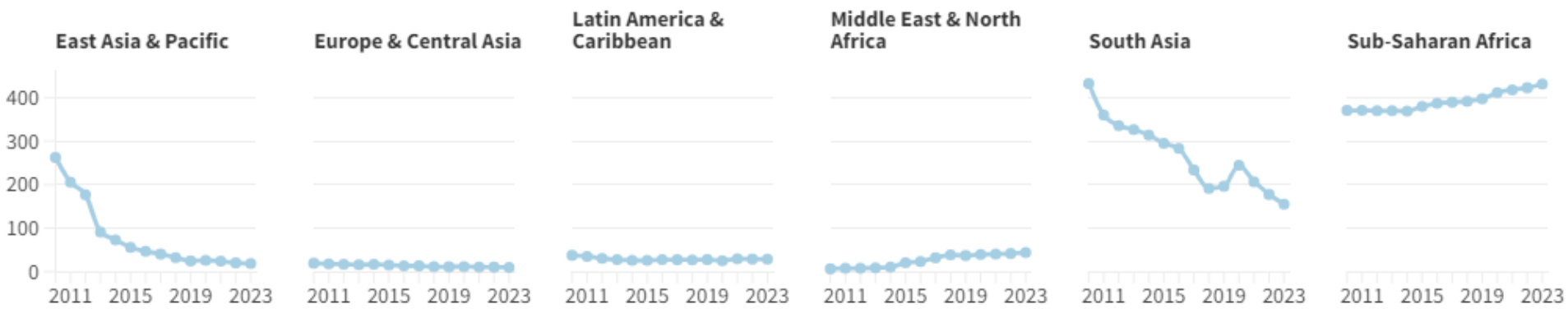
*+ Polarized*

*+ Unequal*

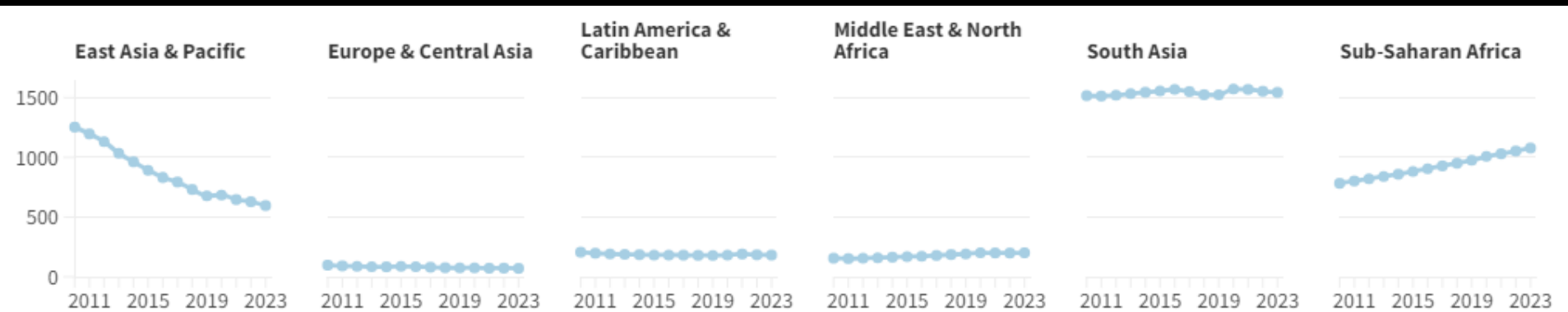


# Global Poverty Trends, 2019-2023

(Poverty lines: \$2.15 and \$6.85 per day)



**\$2.15**



**\$6.85**

Source: [Poverty and Inequality Platform](#), Mahler (r) al (2022, updated)

# The **bad** news...

*We live in a world which is increasingly:*

- + Uninformed*
- + Disinformed*
- + Polarized*
- + Unequal*
- + Unstable*



# Some signs



- *Conflict*
- *Economic anxiety*
- *Refugee and migration crisis*
- *Rise of violence*
- *Tense and fragile international relations*
- *Internal tensions in countries*
- *Humanitarian crises*

# The **bad** news...

*We live in a world which is increasingly:*

- + Uninformed*
- + Disinformed*
- + Polarized*
- + Unequal*
- + Unstable*

*A "fertile" land for more and better higher education*



# The challenging news

*... we don't know how the dramatic social, economic, political and technological shift being experienced in the world, will impact higher education*

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...and it is not clear how quickly higher education will be adapting as well

# In addition...

*... in times of instability and uncertainty, universities are being seen as trying to refrain or to avoid disruption as much as possible*





# A paradox



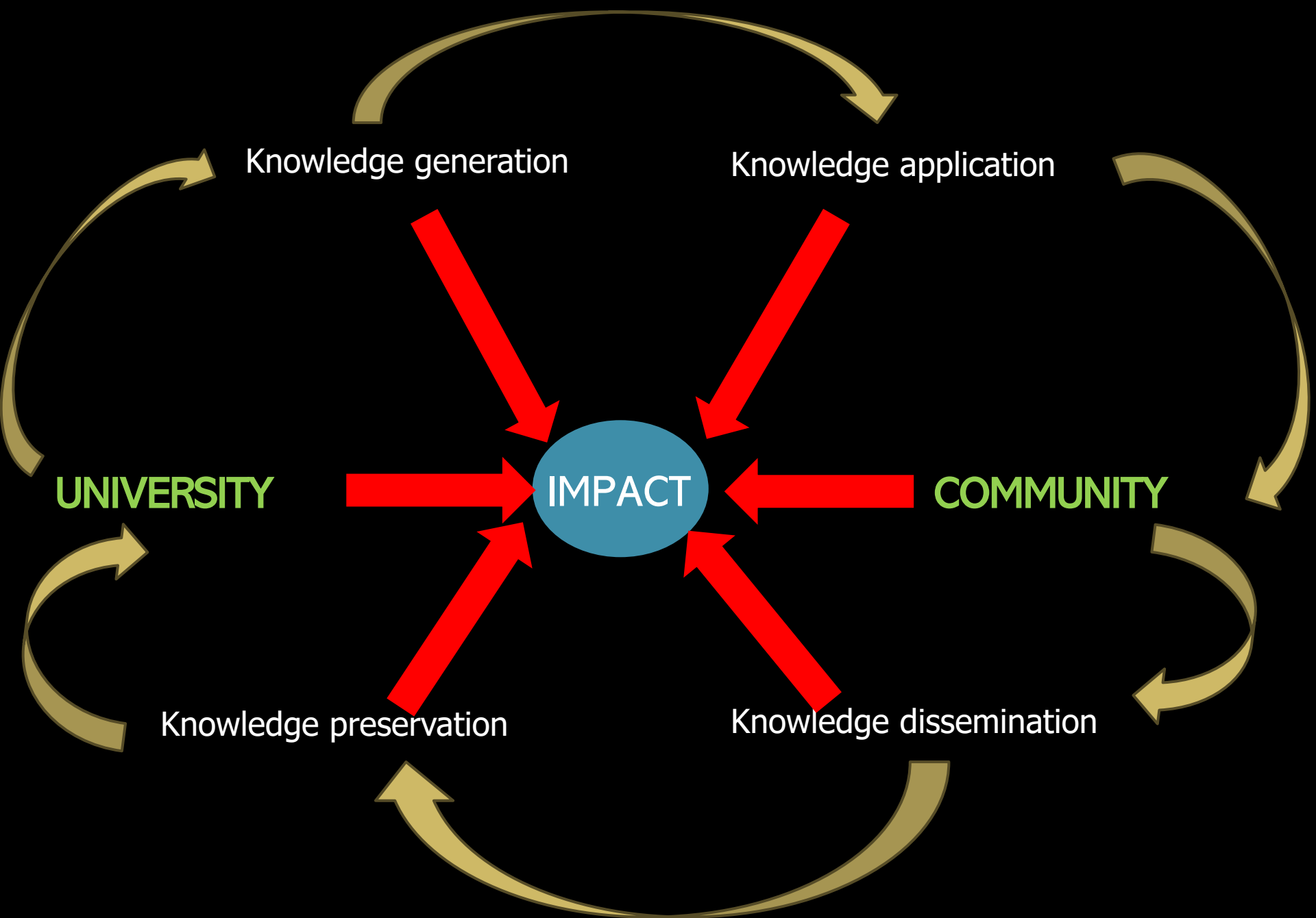
Higher education institutions are the best laboratory for social change

...but they have a tendency to inhibit their innovation capacity

**A unique context requiring the  
best from us in higher education**

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*... towards the need of more engaged  
universities*

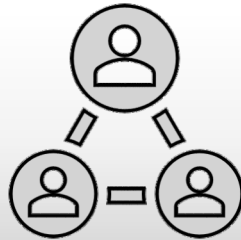


Source: What is an engaged university? The Michigan State University Model.  
<https://engagedscholar.msu.edu/magazine/volume01/>

# Why does engagement matter?



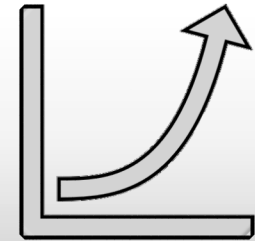
Accountability



Social  
Responsibility



Trust-building

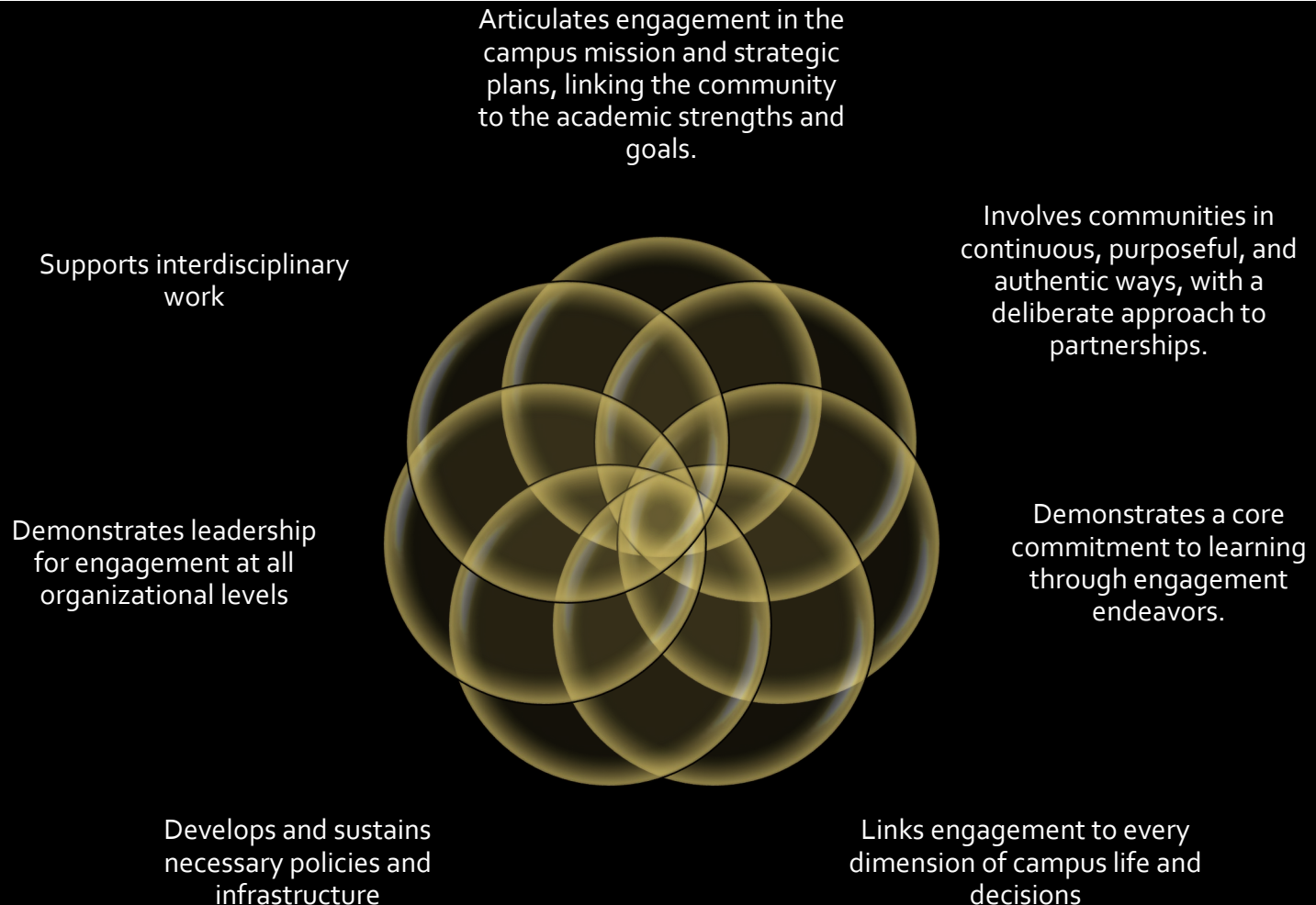


Relevance



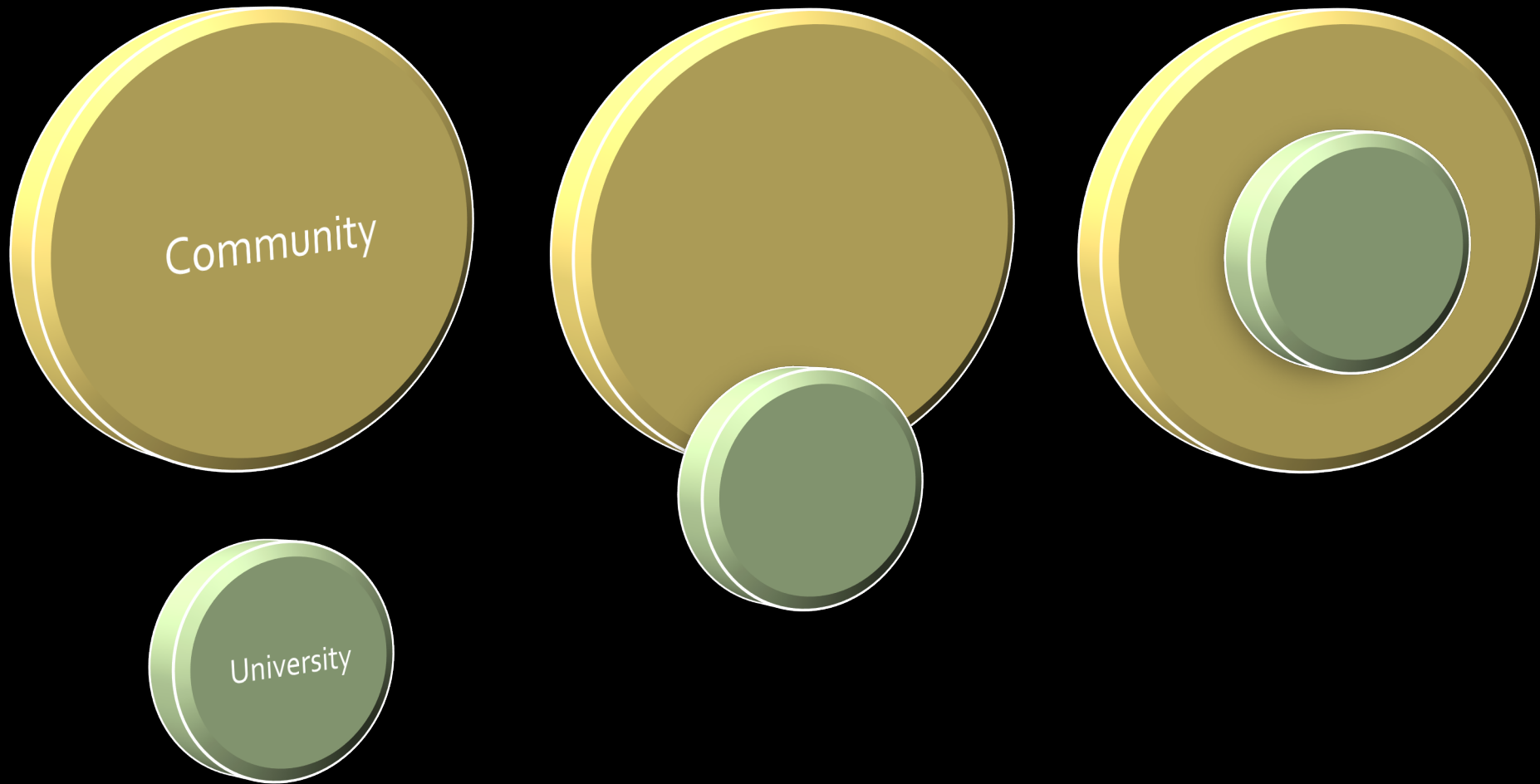
# Are you at an engaged institution?

## A checklist

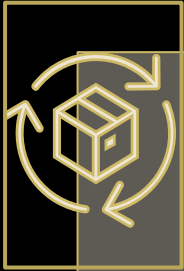


Adapted from Holland, B.A. (2001) Characteristics of "Engaged Institutions" and Sustainable Partnerships, and Effective Strategies for Change.

# We can dream about it...



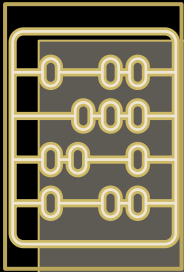
# What is needed?



Engagement – an embedded rather than marginal approach



Distributed engagement expertise



People-centred, inclusive culture and practice on the rise



Measuring effectiveness



Linking good intentions with right incentives

**Are we preparing our students  
to become engaged citizens?**





SCHOOL

Skill Gaps

Integrity  
 Reliability  
 Teamwork  
 Willingness to learn  
 Entrepreneurship  
 Self-discipline  
 Self-motivated  
 Flexibility  
 Understand/take directions  
 Empathy

Core Employability

Modern tools  
 Knowledge Math/Sci/Engg  
 Creativity  
 Problem solving  
 System design  
 Contemporary issues  
 Customer Service

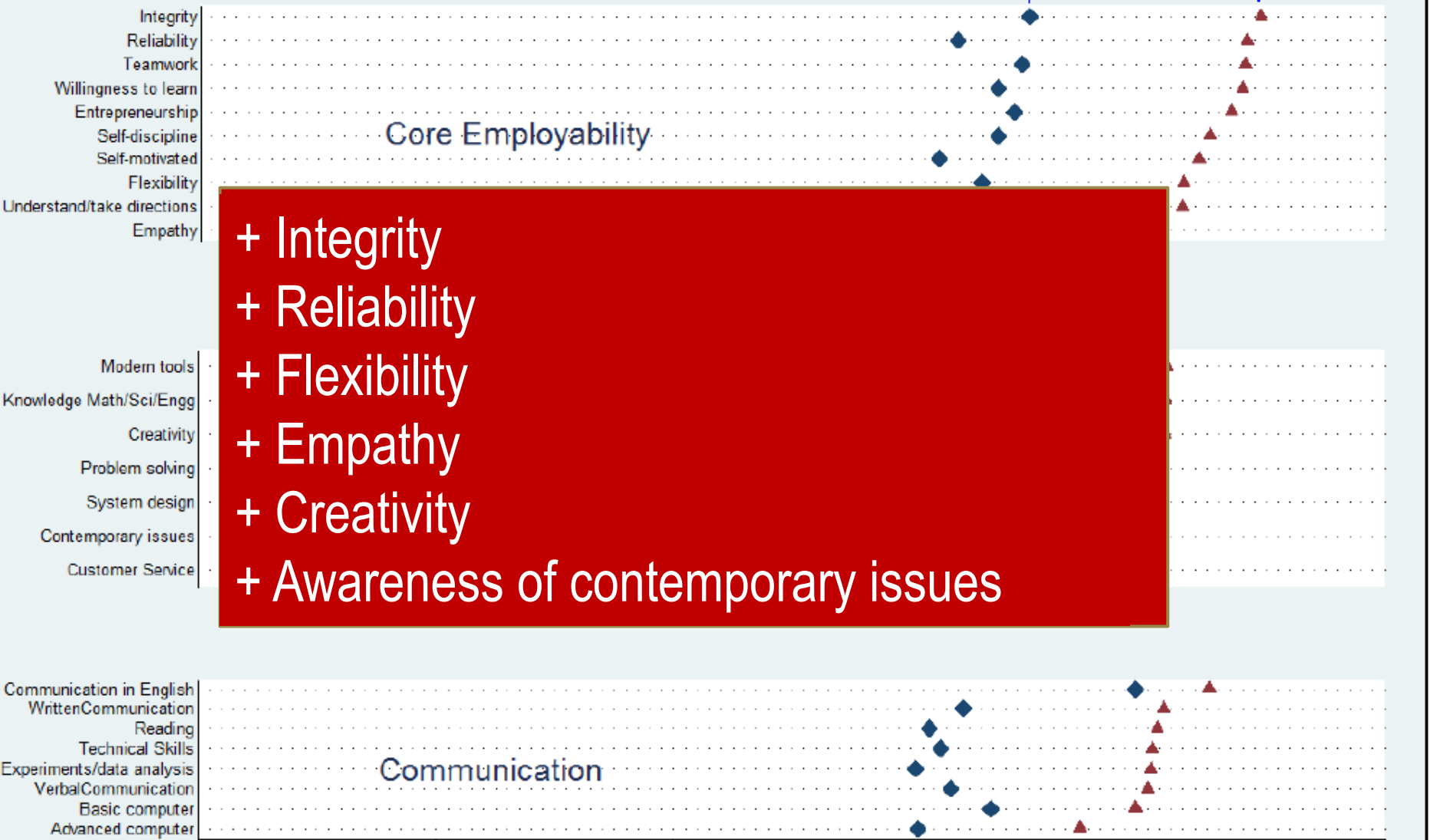
- + Integrity
- + Reliability
- + Flexibility
- + Empathy
- + Creativity
- + Awareness of contemporary issues

Communication in English  
 Written Communication  
 Reading  
 Technical Skills  
 Experiments/data analysis  
 Verbal Communication  
 Basic computer  
 Advanced computer

Communication

0 Not at all Not Very Somewhat Very Extremely

◆ Satisfaction ▲ Importance



**Needed, better articulation between  
universities and schools**

# Ideal timing for the development of skills

	0-5	6-11	12-18	19-29	30+
<b>Problem solving</b>		X	X		
<b>Persistence</b>	X	X			
<b>Motivation</b>		X		X	
<b>Self-control</b>	X	X	X		
<b>Team-work</b>	X	X			
<b>Initiative</b>	X	X	X	X	
<b>Confidence</b>		X	X	X	
<b>Ethics</b>		X	X		

*Simplified adaptation from : Guerra and Modecki (2015), Social-Emotional Skills Development Across the Life Span: PRACTICE, The World Bank*

**Needed, heavier emphasis on  
commitment and adaptability.... and a  
greater culture of evidence**

# PLACE-BASED EDUCATION

## DEFINITION

Place-based education (PBE) is an environmentally and culturally conscious approach to education that uses the local environment and community as a context for learning. It is designed to provide students with the chance to exercise citizenship and agency, and build connections in their community.

## KEY FEATURES

- Active project-based learning
- Engagement with local issues
- A focus on natural environments and sustainability
- Emphasis on heritage and culture
- Embraces community service and local citizenship education



# Does the learning happen...?

Due to the formal learning in HE?

Despite of it?

Independently of it?

**Many times we don't know**

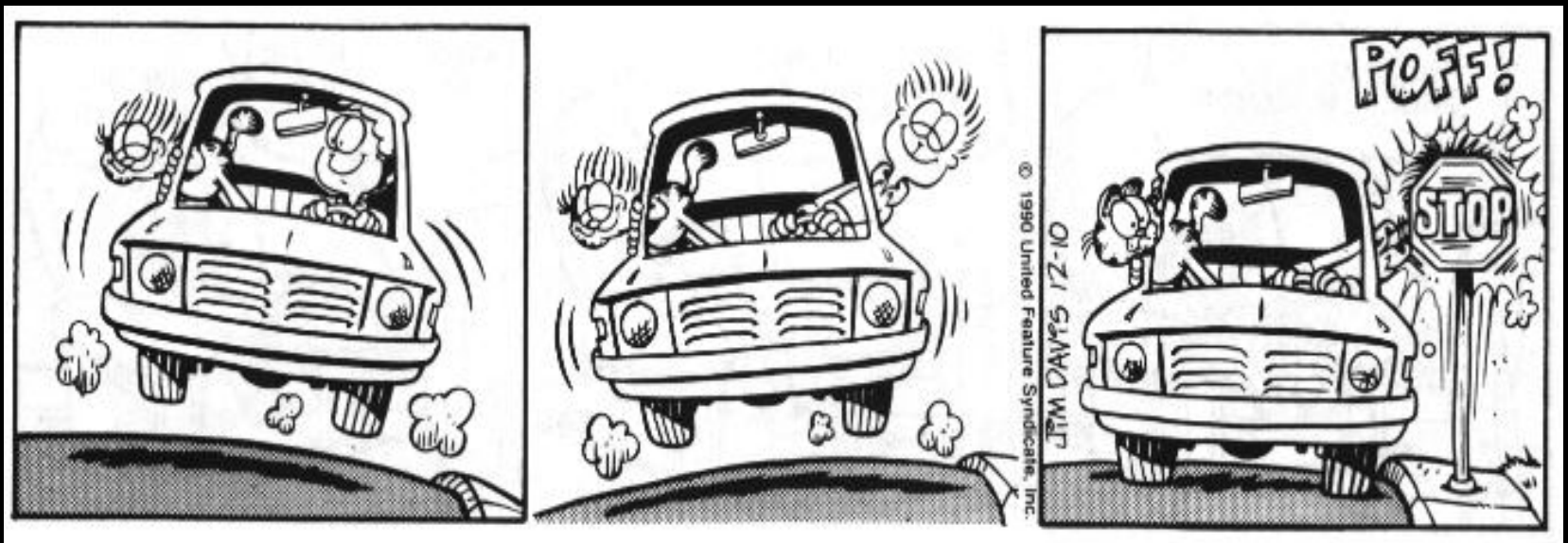
**How our institutions can ensure that students are acquiring crucial life skills and community engagement and commitment as part of their academic studies?**

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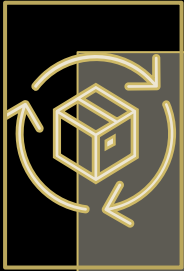
# There is no magic formula...

- What it may work in one case



...it is not necessarily the best solution in other cases

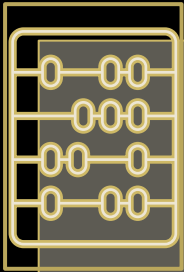
# What is needed?



Engagement – an embedded rather than marginal approach



Distributed engagement expertise



People-centred, inclusive culture and practice on the rise



Measuring effectiveness



Linking good intentions with right incentives

# A renewed landscape

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# Some areas of opportunity for disruptive education



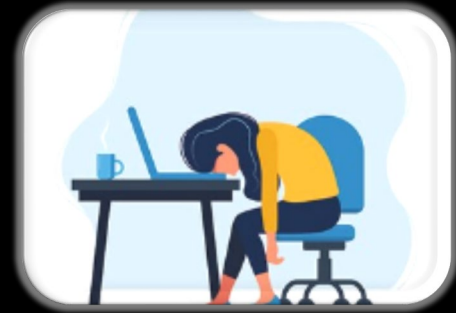
Smart articulation



Recognition of prior learning



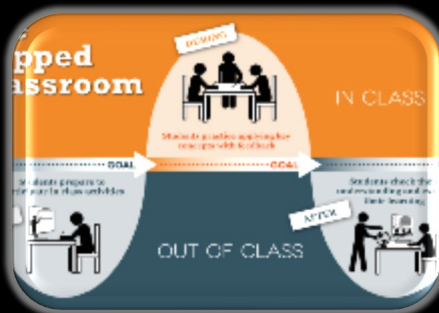
True flexibility



Blended delivery



The community into the school:  
research for social  
change



Students as  
drivers of their  
own learning:  
flipped learning



Virtual mobility



Internationalization at home  
Global learning outcomes

Internationalization  
"at home"

**Are we just reacting,  
emulating, or proactively  
engaged in fostering  
change?**

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# A more effective engagement:

# Changing the paradigm

A good idea, but..

Too far from home

Too far from education

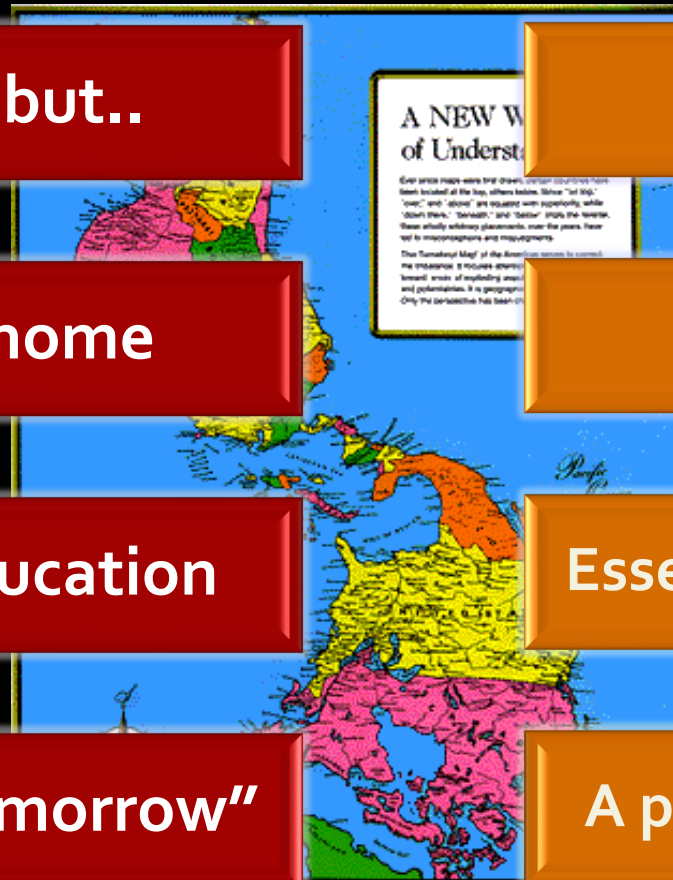
A priority for "tomorrow"

A critical need

Too close to home

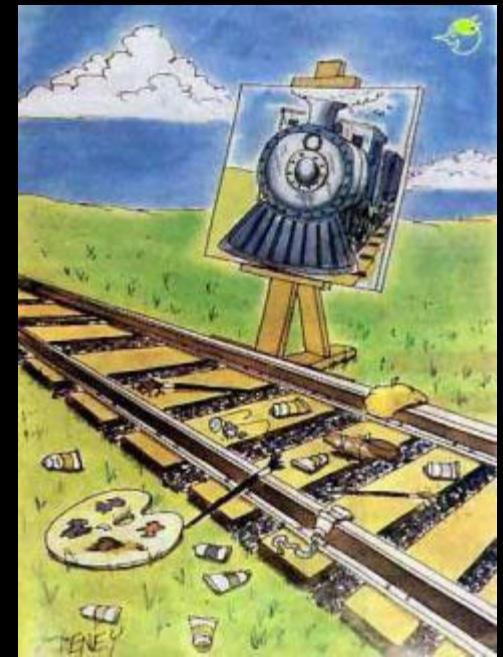
Essential part of education

A priority for "yesterday"

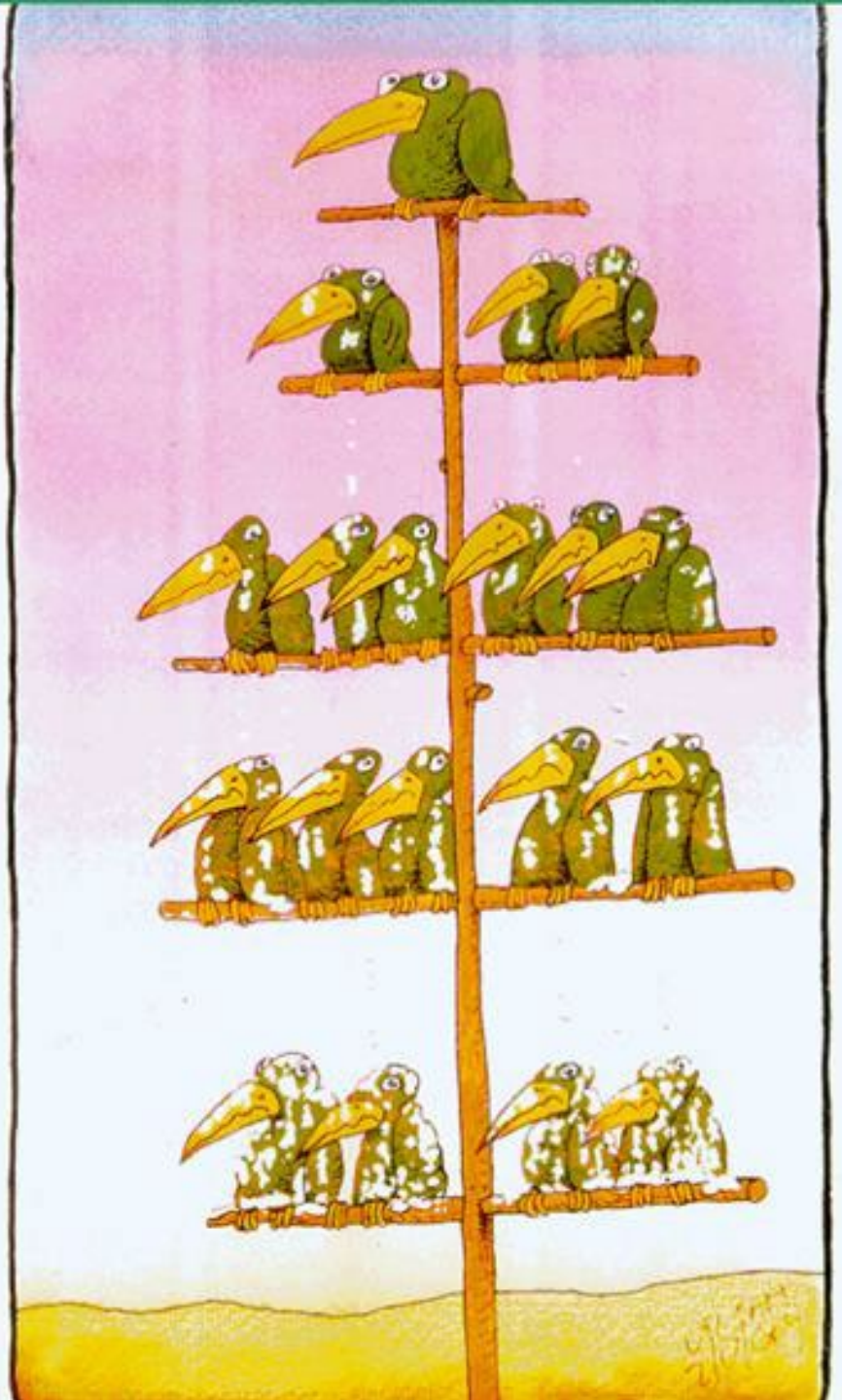


# The art of ambiguity

Continuing doing the same,  
but waiting  
different results



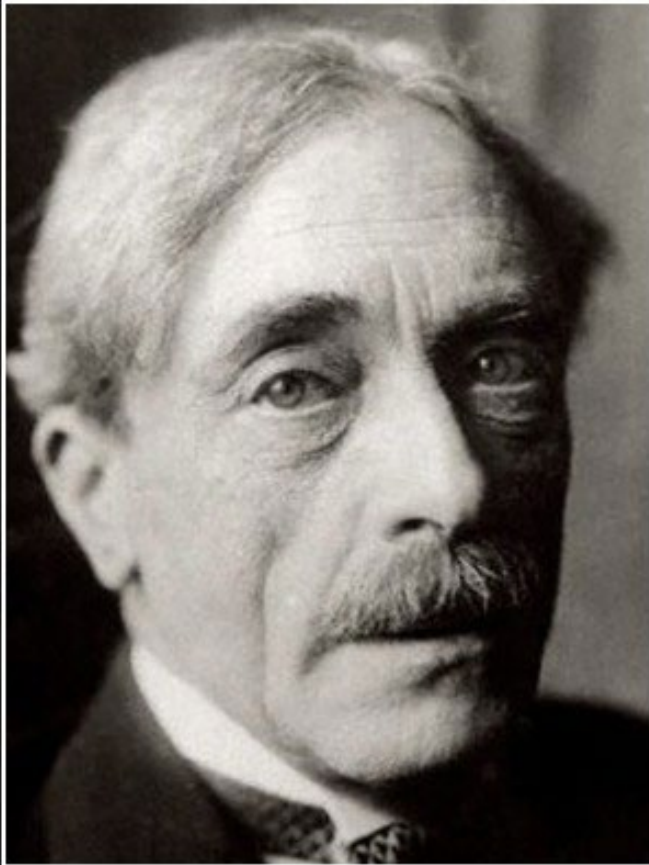
Who is responsible?





**A call for action**

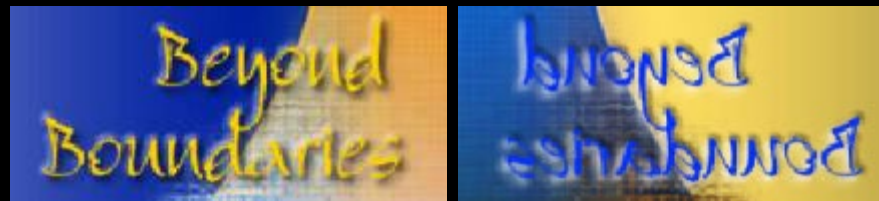
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The future, like everything else, is no longer quite what it used to be.

— *Paul Valéry* —

AZ QUOTES



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